Office of Environment Safety, Health and Security

PIV/PIV-I authentication guide for the AUs Reporting Database Systems



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1 OVERVIEW

As mandated by the Homeland Security Presidential Directive 12 (HSPD-12), Office of Management and Budget (OMB) M 05-24, and Department of Energy (DOE) O 206.2, the Office of the Chief Information Office (OCIO) Office of Environment, Health, Safety and Security (EHSS) has implemented software and configuration changes that will obligate users to log on to their web applications with their HSPD-12 credentials.

The tables below list Internet browser and operating system versions tested for their functionality with PIV/PIV-I cards.

PIV is for civilian users working for the Federal government

PIV-I is for non-Federal entities that need to access government systems. PIV-I cards do not require a clearance but do still meet requirements below.

Only PIV or PIV-I cards that meet the following criteria will be accepted by the system:

- Follow FIPS 201 compliant;
- Follow Federal Bridge cross-certification certificate policy;
- Follow SP 800-73;

Please contact your local badging office to request a card issued to you.

Browser	Version	Functions with PIV/PIV-I
Microsoft Internet Explorer	11.0.9600.18449	Yes
Google Chrome	52.0.02743.82 m	Yes
Mozilla Firefox		No
Safari	6.3.2 and above	Yes

Operating System	Version	Functions with PIV/PIV-I	
Windows	7.0 and above	Yes	
Mac	10.10.2 and above	Yes	

2 TYPES OF SMART CARD READERS AND INSTALLATION

The three types of smart card readers used in the DOE environment are displayed below. To learn more about card readers, refer to Powerpedia page: <u>HTTPS://POWERPEDIA.ENERGY.GOV/WIKI/SMART_CARD_READER</u>.



3 INSTALL THE EXTERNAL READER ON A PC

To install the external card reader, connect the card reader to your workstation. The card reader self-installs. To view the status of the installed card reader, go to the lower left of the Windows screen. Select **Start → Devices and Printers**.

Control Panel + Hardware and Sound + Devices and Printers	49 Search Devices and Printers P
Add a device Add a printer	x · 0
Devices (2)	
A2057 A2058 v20 U58 SCR Seader • Printers and Faxes (4)	
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6 žems	

- 1. Once the card reader has been installed, instert your PIV/PIV-I card into the reader
- 2. Open web browser, type https://au-piv-registration.doe.gov and press Enter
- 3. Select "Link your HSPD-12 Card"

-	ng sed Secondy
As mandated b Standard for Fe HSPD-12 (PIV)	y the OMB <u>M-11-11</u> "Continued Implementation of Homeland Security Presidential Directive (HSPD) 12– Policy for a Common Identification deral Employees and Contractors" and to satisfy NIST Security Control <u>IA-2</u> all AU maintained systems will now require users to login with their cards
This page has b SBIS, FP, PPTRS	een set up to test access for users and ensure minimal service interruptions for the AU's Reporting Databases to inclue the following: ORPS, CAIRS , LL, EFAS, NTS, SERT, HSIT and Response Line
Please login via	link below, with your HSPD-12 badge and to link your account to any of the application, listed above, you currently have access to
Login Using yo	ur HSPD-12 Card
OCT201	Link your HSPD-12 Card.
	 Note: For your PIV card to work, you MUST install your card reader and insert your PIV card before selecting the PIV image.
DOE	User Guide
OCT201	Note: For your PIV card to work, you MUST install your card reader and insert your PIV card before selecting the PIV image. User Guide

4. A certificate box displays.



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- 5. To determine the correct certificate is being used, select *Click here to view certificate properties*. Select the *Detail* tab.
 - a. Scroll down and select *Enhanced Key Usage* and look for Smart Card Logon as shown below.

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Show: <all></all>	•
Field	Value
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Enhanced Key Usage	Client Authentication (1.3.6.1
CRL Distribution Points Authority Key Identifier	[1]CRL Distribution Point: Distr KeyID=d3 ce e7 5b 89 a7 cd 6 KeyID=39 e8 59 94 d2 91 14
Client Authentication (1.3.6.1.5.5. <u>Emart Card Logon (1.3.6.1.4.1.31</u> Any Purpose (2.5.29.37.0)	7.3.2)
Ec	It Properties
Learn more about certificate details	

b. After verifying the certificate, select **OK**.

Note: The application does not ask for your PIN after your initial login because it was cached. You MUST close the browser to complete the log out process.

- 6. Type your PIN and press *Enter*.
- 7. You will be presented with a login screen. Please login using your AU Reporting database username and password to link your PIV/PIV-I card.

Office of	EHSS Office of Environment, Health, Safety and Security	
Lo	DGIN WITH YOUR USERNAME AND PASSWORD FROM ANY OF THE BELOW APPLICAITONS TO COMPLETE THE PIV/PIV-I REGISTRATION	
PR Oc Ra Ad	ROCESS: ccurrence Reporting & Processing System (ORPS), Computerized Accident/Incident Reporting System (CAIRS), Noncompliance Tracking System (NTS), idiological Source Registry and Tracking (RSRT), Safety Basis (SBIS),Lessons Learned (LL), Fire Protection (FP), Pollution Prevention (PPTRS), Electronic Funding and iministration System (EFAS), Secure Electronic Records Transfer (SERT), Health and Safety Issue Tracker (HSIT), Response Line (RL).	
Us Pa	sername:assword:	

8. Upon successful authentication, you will be presented with a success screen, listing all applications where you currently have account and will have to use your PIV/PIV-I card for access.



5 LINKING YOUR PIV CARD TO AN EXISTING WEB APPLICATION ACCOUNT FROM YOUR MAC [€] DESKTOP OR LAPTOP

If you are a Mac user and want to access AU Reporting Databases using your PIV card, you must have the operating system, X Yosemite 10.10.2 or higher and Centrify Express for Smartcard installed.

1. Complete the form at HTTP://WWW.CENTRIFY.COM/EXPRESS/SMART-CARD-FORM and accept the End User License Agreement. Select **Download Now** to see Centrify Express for Smartcard.

Get Mac Smart Card Support for CAC and PIV Card Users – Free! Statistical	Scentrify" / Why Centify Products. Soldions: Customers: Partners: Developers
Centrity Express for Smart Card, is a complementary series of the same enterprise-backgod Cock CM, and PM want cards. But and cognetice to polyapies to shore a approve the measure authentication to CAC CM, CM, and PM want cards. But and cognetice to polyapies to access posterced websites, VPHs and access meat through the table to entry access posterced websites, VPHs and access meat through the table to the top top top top. • Easily and is not only access control of the same entry top. • Small and is conve confidential small from home or other sense to Cattors and p has for approx.	Get Mac Smart Card Support for CAC and PIV Card Users – Free!
* Manifeste productivity through revealed motivity and feedbilly Download AD Mow Dign up now.	Centrally Express for Smart Card is a complementary version of the same enterprise-hardinged CoCL 701, coll of 19% smart cards. Built and supported by a UN-based company, Centrally Express for Smart Card enables Redext, mitory, and contact employees ta access parameted websites, VFBs and second enable though their Matri devices. With Central Lipperson for Smart Card, you care - Easily and second contact employees to take results for cards on allows and second and take results and and the tensile locations using the kits - Smart and supports for Smart Card, you care - Smart and second contact employees to take results locations using the kits - Smart and second contact employees to the tensile locations using the kits - Smart and second contact employees to the tensile locations using the kits - Smart and second contact employees to the tensile locations using the kits - Smart and second contact employees to the tensile locations using the kits - Centry - Smart Card, and - Centry - Smart Card, and the tensile locations using the kits - Centry - Smart Card, and - Centry - Smart Card, and the tensile locations using the kits - Centry - Smart Card, and - Centry - Smart Card, and the tensile locations using the kits - Centry - Smart Card, and -
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2. Select Download for Mac OS 10.7, 10.8, 10.9, 10.10.

a.

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4. Cick the Add bottom	acces information See Lasting DOD resonations with any life

- Install Centrify Express for Smartcard.
- 5. To verify that Centrify Express for Smartcard is installed, select the Launchpad. Find the Smart Card Assistant.



- Insert your PIV card.
- 8. Open Safari and type https://au-piv-registration.doe.gov/
- 9. Select "Link your HSPD-12 Card"

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10. You ae prompted to select a certificate. Select **Show Certificate** and scroll down to Purpose #2 Smartcard Logon.

	This web certificate	eite requires a certificate to validate your identity. Select the	
	Continue	e to use when you connect to this website, and then click	
111		(Affiliate) (Entrust)	
20		(Affiliate) (Entrust)	
22		(Affiliate) (Entrust)	
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	Extension Critical Usage Extension	Key Usage (2.5.29.15) YES Digital Signature Extended Key Usage (2.5.29.37)	
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11. After verifying the certificate, select **Continue**.

a. Centrify Express for Smartcard stores this option in the keychain, and you are not prompted to select the certificate again.

b. If you accidentally select the wrong certificate, see Appendix B for the steps to remove the certificate from the Centrify Express for Smartcard keychain.

12. At the next prompt, type your PIV card PIN, which is your keychain password. Select **OK**.



13. You will be presented with a login screen. Please login using your AU Reporting database username and password to link your PIV/PIV-I card.

100	EHSS Office of Environment, Health, Safety and Security
<u></u>	LOGIN WITH YOUR USERNAME AND PASSWORD FROM ANY OF THE BELOW APPLICAITONS TO COMPLETE THE PIV/PIV-I REGISTRATION PROCESS: Occurrence Reporting & Processing System (ORPS), Computerized Accident/Incident Reporting System (CAIRS), Noncompliance Tracking System (NTS), Radiological Source Registry and Tracking (RSRT), Safety Basis (SBIS),Lessons Learned (LL), Fire Protection (FP), Pollution Prevention (PPTRS), Electronic Funding and Administration System (EFAS), Secure Electronic Records Transfer (SERT), Health and Safety Issue Tracker (HSIT), Response Line (RL). Username: Password: Login

14. Upon successful authentication, you will be presented with a success screen, listing all applications where you currently have account and will have to use your PIV/PIV-I card for access.

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APPENDIX A: REMOVING INCORRECT CERTIFICATE FROM WINDOWS

If you select the wrong certificate after entering your PIN the following may happen:

- an error message states the page cannot be displayed
- 403.7 Error page

Repeating PIN prompts

1. In Internet Explorer, please to go, Tools -> Inetenret Options. Under the Content Tab, click the "Clear SSL state" button.

11	itemet Opti	002				(
	General S	ecurity	Privacy	Content	Connections	Programs	Advanced	
	Certificates Use certificates for encrypted connections and identification.						ication.	ext 🛛 🥖
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	Feeds and Web Slices provide updated Settings content from websites that can be read in Internet Explorer and other programs.					gs		

- 2. Close the browser.
- 3. Remove your PIV card from the reader, then re-insert it.
- 4. Open the browser again.
- 5. Go back to the logon instructions to select the correct certificate.

Contact <u>DL-AU-RDS@hq.doe.gov</u> for further support and troubleshooting assistance.

APPENDIX B: REMOVING INCORRECT CERTIFICATE FROM MAC

If you select the wrong certificate in Safari, you must remove it from the Centrify Express for Smartcard keychain to be prompted to select a certificate again.

1. If the certificate did not show **Purpose #2 Smartcard Logon**, you have selected the wrong certificate.

	he website "my ertificate.	ydesktop-piv.vdi.doe.g	ov" require	es a client	
	nis website requi artificate to use w ontinue.	res a certificate to validate /hen you connect to this w	your identit ebsite, and t	ty. Select the then click	
GULATIONS	MISSION	ABOUT US	OFFICE		
110	(Aff	iliate) (Entrust)			
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Certificate Informa	tion:	Ci			_
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Ext	ension Extende	ed Key Usage (2.5.29.37)			
	Critical NO				
Purp	ose #1 Client A	Authentication (1.3.6.1.5.5	5.7.3.2)		
Purp	ose #2 Smartca	ard Logon (1.3.6.1.4.1.31	1.20.2.2)		
Purp	ose #3 Any Ext	ended Key Usage (2.5.29.	.37.0)		
Ext	ension Subject	Key Identifier (2.5.29.14)		
	Critical NO				
	Key ID 75 A2 D	DA 3A 98 B6 FA 29 B5 3D I	E5 BE AB 8C	80 C4 9A 54 7C 7	
Ext	ension Authori	ty Key Identifier (2.5.29.3	5)		
?	Hide Certifica	ate	Cance	Continue	•

6. Open Launchpad and open Smart Card Assistant.



3. Select **Diagnostics**, then press the **Open Keychain** button.



- 4. On the left, select login under **Keychains**, then select **All Items** under **Category**.
- 5. On the right, select the identity preference entry and select **Delete**.

Ś	Keychain Ac	cess	File	Edit	View	Window	Help					
•	Keychain Access											
	Click to lock the lo	Click to lock the login keychain.							Q Search			
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		ę	<key></key>						private key			
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	Category	/	Chrome	e Safe S	torage				application password	Apr 19,	2014, 11:54:48 AM	
A	All Items // Passwords // Secure Notes // My Certificates // Keys //	/	Citrix A	uthentic	ation Mar	nager			application password	Jan 22,	2014, 9:43:26 AM	
1		/	Citrix A	uthentic	ation Mar	nager			application password	Feb 26,	2014, 11:29:54 AM	
2 2 2 2 2 2 2 2		/	com.ap	ple.face	time: regi	strationV1			application password	Today, 1	0:03 AM	
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Go back to section 6, *Access from a Home Personal Mac*. Go to step 6 to log on again. The system prompts you for the correct certificate.